



# RC8021-ADT

The RC8021 is a wireless indoor camera that uses the latest technology to stream high quality, live video through your gateway.

## RC8021-ADT

### RC8021-ADT



Manual	<a href="#">RC8021-ADT Wireless Indoor Camera Installation Manual</a>
Reset	<p>The reset button has two functions:</p> <ul style="list-style-type: none"><li>• <b>Reboot</b> – If your camera is unresponsive or is encountering technical issues, you may need to reboot your camera. To reboot, press and release the Reset button.</li><li>• <b>Clear All Data</b> – If rebooting your camera does not resolve the issue or if you need to re-enroll your camera to Pulse, you may need to clear all data. To clear all data and restore the factory default settings:<ol style="list-style-type: none"><li>1. Power on the camera</li><li>2. Press and hold the Reset button for ten seconds</li><li>3. When you release the Reset button, the camera is reset to the factory default settings</li></ol></li></ul>
	<ul style="list-style-type: none"><li>• <a href="#">Wi-Fi Camera Offline</a> – Please refer to this page if your Wi-Fi is not connected</li></ul>

<b>Troubleshooting</b>	<p>and is listed as “status unknown” in the ADT Pulse app.</p> <ul style="list-style-type: none"> <li>• <a href="#">Camera Video Quality</a> – Please refer to this page if you are encountering issues with your camera’s video quality.</li> <li>• <a href="#">Pulse Gateway Offline</a> – The video gateway controls your wireless connections. Please refer to this page if your device is offline or is receiving a “Status Unavailable” message.</li> </ul>
<b>Specifications</b>	<ul style="list-style-type: none"> <li>• <b>Dimensions:</b> 3.4" (W) x 3.7" (H) x 1.4" (D)</li> <li>• <b>Video Compression:</b> H.264 and MJPEG</li> <li>• <b>Image Resolution:</b> 640 x 480</li> <li>• <b>Operating Temperature:</b> 32°F to 104°F</li> <li>• <b>Storage Temperature:</b> -4°F to 158°F</li> <li>• <b>Network Protocols:</b> TCP/IP</li> <li>• <b>Network Interface:</b> 1 Ethernet 10/100BaseT (RJ45) LAN connection</li> <li>• <b>LEDs:</b> 3 (Power, Network, and Privacy)</li> <li>• <b>Power Adapter:</b> 5VDC/1A</li> </ul>
<b>Communication</b>	This camera can use Wi-Fi to connect to Pulse, or it can be hardwired directly to the gateway/switch using the provided adapter.
<b>Pulse Enrollment</b>	This camera can be enrolled through the Manage Device section of the Web or Admin Portal. This device must be paired to Pulse while it is wired to the gateway using the provided adapter. For help enrolling your camera, please refer to the <a href="#">Pulse Camera Add On and Replacement</a> page.

Return to Top